

# Morning Check List

# Phonak SmartLink SX & MicroMLxS/MLxS

# Evening Check List

- CONNECT** up the system as it will be used & **TURN ON**.

Remember to check that connections are pushed home.

- INVESTIGATE** any reported operating problems from yesterday.

Intermittent sound problems can be difficult to trace, ask the user to explain what happened when.



- TEST** the overall system.

Give the transmitter to a friend or place it somewhere a few metres away where it will pick up some identifiable sound and listen to the output of the hearing aid.

If you are the hearing aid user, make sure that you can hear a clear sound from the transmitter. If you are a hearing helper, use a stetoclip and attenuator to listen to the hearing aid.

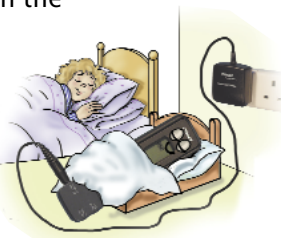


- RECEIVER** Gently check the connections between the MLxS receiver, the shoe and hearing aid to check that the sound does not break up or crackle.

Worn hearing aid contacts are a common source of problems, if necessary return the hearing aid to the clinic for re-casing.



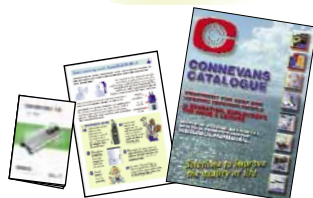
- TRANSMITTER** While still listening to the hearing aid, ask your helper to gently wiggle the lavalier neck strap on the SmartLink SX transmitter make sure that the sound does not break up or crackle. Change any suspect items.



- BATTERY STATUS** Use a battery tester to check the condition of the hearing aid battery. Look at the SmartLink display to see that there is enough power for the time that the system will be used – but of course, you did check & recharge last night!

- RE-ORDER** spares as required – always keep spare shoes and hearing aid batteries etc.

In case of difficulty, consult the SmartLink SX User Guide which contains much useful help. You will also find lots of information on the Connevens website.



SmartLink SX and lavalier aerial



Hearing aid shoe and MLxS

- The SmartLink has a battery life of approx 10 hours so we advise charging daily.

- Check that the SmartLink SX unit on charge has a flashing battery icon. If the battery icon is not flashing then the unit is not charging – check the connections.

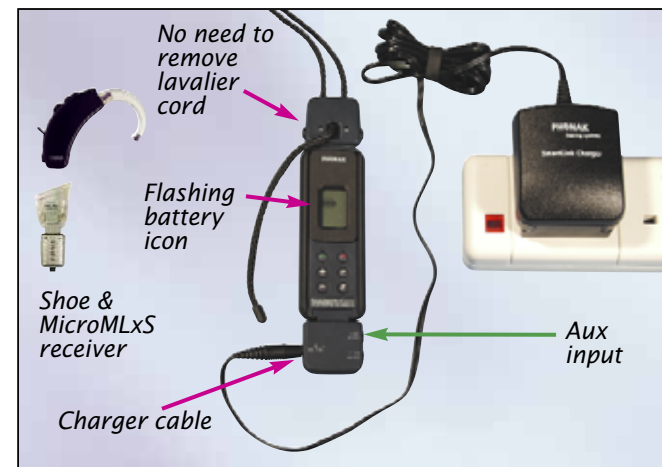


- Do not waste time unnecessarily disconnecting items.

You will only have to put them all back together in the morning and it saves general wear and tear.

- As the MLxS receiver takes its power from the hearing aid battery it is very important that the battery is in good condition.

A low hearing aid battery will result in increased hiss and reduced range – the normal life of a hearing aid battery will be more than halved when used with an MLxS. If in doubt, fit a new battery in the hearing aid.



### Lavalier aerial

Adjust length by squeezing front pad and pulling the free end of the cord.

Squeeze sides to remove/replace lavalier cord. Guide in and out carefully – do not bend.



Lavalier cord: best range, all normal use



No aerial: very close handheld use only

Short antenna: TV or group use round table



### Changing channel

Press both '+' and 'F' together – the channel number will start to flash. Then press the '+' or '-' as required.

To reprogramme the SmartLink SX to have a different channel set, visit [www.connevens.com/phonak/tx](http://www.connevens.com/phonak/tx)

### SmartLink SX adaptor

Slide in carefully – do not lever in and out or you may cause damage.

