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Bluetooth in SmartLink™: What customers ask



1

Can somebody else equipped with a Bluetooth mobile phone listen in on my phone conversation?

No, because the communication between your mobile phone and SmartLink is coded and cannot be decoded by other mobile phones. However, the FM transmission from SmartLink to the hearing instruments is not coded and can be received by hearing instrument wearers using the same FM channel.

2

Can I connect SmartLink to several Bluetooth devices simultaneously?

No, SmartLink can be connected with only one Bluetooth device at a time.

3

Can I also use SmartLink with other Bluetooth devices?

Yes, you can use SmartLink with all Bluetooth devices capable of transmitting speech signals. Possible devices are: MP3-players with Bluetooth, computer, electronic agendas etc. Please note the following limitations: It is not recommended to use the Bluetooth sound connection when watching DVDs on a computer. Because Bluetooth is a relatively slow connection, the video and audio will not be synchronized. Sound quality and transmission speed is best via audio input (miniplug) connection.

4

Can Bluetooth affect a cardiac pacemaker?

If you use a cardiac pacemaker, or any other medical device, you should consult your medical specialist before using your mobile phone and SmartLink. The medical specialist can obtain the required technical data from Phonak .

5

What is the recommended distance between SmartLink and the mobile phone during Bluetooth use?

The Bluetooth range is strongly determined by the local situation. SmartLink and the mobile phone should not be placed more than 2 to 3 meters apart. This will ensure optimal signal strength and clarity, as well as reliable reception of the ringing signal. If the maximum Bluetooth range is reached, a crackling noise will become audible during the phone call.

6

Which mobile phone is recommended for use with SmartLink?

In general, all Bluetooth mobile phones can be used. There are, however, mobile phones which offer bigger keys and are therefore easier to operate (e.g. Nokia 6310i).

7

What is the PIN-code for SmartLink and is it possible to change this code?

The PIN-Code is the same for all SmartLinks: "1234". It cannot be changed. You will find additional information on page 34 of the SmartLink user guide.

8

Whom can I contact if I have questions regarding my mobile phone?

Please contact your local mobile phone dealer.