



## Connevens Limited

**EQUIPMENT FOR THE DEAF AND HEARING IMPAIRED  
IN EDUCATION, EMPLOYMENT, THE HOME & LEISURE**

54 Albert Road North, Reigate, Surrey RH2 9YR, United Kingdom  
Switchboard: 01 737 247571 Text: 01 737 243134 Fax: 01 737 223475  
Internet: [www.connevens.com](http://www.connevens.com) Email: [mail@connevens.com](mailto:mail@connevens.com)

### FAQ - Frequently Asked Questions - about the Telemole TAD150C

"What is the Telemole ?" - *It is an add on device which allows '888' subtitles to be recorded on any modern video recorder AND it will replay closed caption subtitles on (suitable) purchased or hired videos* - further information on this can be found in the 1999 Connevens Catalogue.

"My TV does not have teletext on it ?" - *No problem, in fact even if you did have teletext it would not be used by the Telemole.*

"Can I use the Telemole to simply watch subtitles on my TV ?" - *Yes.*

"Is my present TV and video suitable ?" - *Both your TV and Video MUST have SCART connections (see 1999 catalogue page 14 to see what a SCART connector looks like) AND you must have your video and TV instruction booklets AND understand how to make AV input recordings on your video!*

"My Video and TV have AV inputs/outputs but they are not of the SCART type, can I use a Telemole ?" - *Due to our experience of the difficulties of installation with non SCART connectors Connevens do not recommend purchasing a Telemole for use with non SCART connectors unless you have access to a TV technician to help you with the installation.*

"My video has a SCART connection but my TV has no connections at all other than the aerial, can I use the Telemole ?" - *NO - sorry.*

"Will the Telemole work with conventional satellite and cable ?" - *YES.*

"Will the Telemole fully work with Digital TV - ON Digital, Digital Cable or Digital Satellite ?" - *NO not for off air subtitles, but the closed caption playback for videos will still function.*

"Is the Telemole difficult to operate ?" - *It is not the Telemole that is difficult to operate, in fact you can simplify the operation of the Telemole to 2 buttons, it is programming the video to record the AV channel that people find difficult.*

"Can I use Video plus to programme my video recorder ?" - *NO sorry, the Telemole is connected to the AV input on the video so it is the AV channel you need to record rather than channel 1 or 2 or 3 etc..*

"Why would I buy a Telemole rather than a new Video recorder ?" - *The Telemole can be used with any Video with a SCART connector, the choice of Video recorders with Teletext is much more limited and you probably already have a Video you are happy with - the choice is yours.*

"Do I ever turn the Telemole OFF" - *No, the Telemole should always be left ON.*

"Why don't I simply record channel as I have always done ?" - *The Telemole has no control over the TV or Video - and the TV or Video have no control over the Telemole. To record a programme there are two basic requirements which are totally independent:*

1) *The Telemole must be set on the channel you wish to record - you can manually set this before going out if you are recording on one channel (there is no need at all to have the added complication of using the Telemole automatic diary in this case).*

2) *As the Telemole is connected to the SCART (AV) input the video must be set to record this SCART (AV) input - as there are so many different types of video all with different facilities our technical team have learnt not to attempt to teach you how to operate your own video, that's why we said earlier that you must have the operating instructions for your own video. We do however have some Connevens guidance notes which will help you find the sections in your operating instructions that you need to understand.*