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DRY-BRIK® III QUESTIONS & ANSWERS

Q: Can the new Dry-Brik II be used in my Dry & Store model?

A: Yes, the new Dry-Brik II is compatible with all models of the Dry & Store family.

Q: My supplier says the Dry-Brik II will stay active for two months? How do I know?

A: Through testing in a variety of relative humidity conditions, the desiccant type was heavily researched – and the quantity carefully calculated – to ensure at least a two-month life expectancy.

Q: When I removed the foil seal to activate a Dry-Brik II, I noticed that there are only four exposed holes. Is that where all the moisture goes?

A: Yes. The new sorbent material is so aggressive to moisture that the rate of adsorption must be controlled. Like a strong magnet, once moisture is “grabbed” by any of the millions of microscopic pores in the sorbent, it is there to stay and will not release back into the air stream like less-aggressive desiccants can allow.

Q. What is the shelf-life of Dry-Brik II?

A: Kept sealed and in a climate-controlled environment, a Dry-Brik II will remain active for at least a year.

Q: The Timestrip is a new concept to me. Is it somehow measuring the amount of moisture adsorbed by the Dry-Brik II?

A: No. The Timestrip is simply a timer to alert you when it is time to replace the Dry-Brik II. Because of the years of research that led to the new desiccant, users can be certain that if the drawer or

lid of the Dry & Store unit is kept closed, the Dry-Brik II will remain active through the 60th day of use.

Q: I pressed the bubble in the center of the Timestrip just after I activated the Dry-Brik II, and I don't see any red line. Did I do something wrong?

A: It can take up to a minute for some sign that the dye has been released. If you do not see any red after one minute, firmly press the button again.

Q: The red line in the Timestrip sure got long the first week. Are you sure this is going to accurately time a two month duration?

A: Yes, but there are some variables to be aware of. First, the progress of the red line in the Timestrip is not linear. It moves quickly at the start, then slows down substantially toward the end. Rapid progress during the first week or two is perfectly normal. Second, the Timestrip is temperature sensitive. Daily Dry & Store users will notice more rapid (and accurate) progress of the Timestrip than those who use one of our family of products less regularly. Again, this is perfectly normal. Keep in mind that the Timestrip is an indicator, not a clock. Its purpose is to remind the user, not to be a precise timepiece. Variations of several days are to be expected.

Q: Can I regenerate the Dry-Brik II in my oven?

A: No. The temperature required to break the polar bond between the adsorbed moisture and the pores of the sorbent material is far too high and would melt the plastic.

Q: There is a strip of copper on the end of the Dry-Brik II? What's that for?

A: The Dry & Store Professional model (available only in North America) has a low-voltage circuit that detects the presence of a Dry-Brik, and it will not operate without a Dry-Brik in place. The copper strip completes this circuit, but it is not needed for other models.

Q. The old Dry-Brik adsorbed odors. Does the new one?

A. Yes. Undesirable odors are caused by molecules of certain compounds (usually organic) that our senses find unpleasant. The millions of microscopic pores in the new sorbent grab odor molecules as tightly as moisture molecules. In addition, the Dry-Brik II contributes to the very low relative humidity in any Dry & Store model, creating an inhospitable environment for odor-causing bacteria to reproduce.

Q: Is it really that important to replace the Dry-Brik every two months or is this just a gimmick to sell stuff?

A: Any quality device that has drying as one of its features must provide a place for the moisture to go when it is removed from the hearing instrument. The Dry-Brik II performs that function, and it performs it very well indeed. Even so, the capacity of the Dry-Brik is not unlimited and eventually there will be no place for the moisture to go. Changing the Dry-Brik II every two months ensures most users will never reach that saturation point.

Q. How safe is the Dry-Brik II?

A. Very safe. Since the sorbent material is completely enclosed, no contact between the user and the sorbent can take place without cutting tools.